



DAY 14

TENANT SERVICES

Empowering Residents, Driving Accountability

PRIVACY POLICY



EFFECTIVE DATE: January 1st, 2026



1. WHO WE ARE

Day 14 is a nonprofit organization dedicated to empowering residents through advocacy, communication support, education, accountability initiatives, and housing stability services.



2. INFORMATION WE COLLECT

We may collect:

- Name
- Email address
- Phone number
- Mailing address
- Donation information
- Information submitted through contact forms
- Information related to housing concerns or requests for assistance
- Website usage data through cookies and analytics tools



3. HOW WE USE INFORMATION

Information may be used to:

- Respond to inquiries
- Provide services and support
- Communicate about programs and events
- Process donations
- Improve our website and services
- Maintain organizational records
- Comply with legal obligations



4. INFORMATION SHARING

Day 14 does not sell personal information.

Information may be shared:

- With service providers assisting our operations
- Employees, Volunteers, Directors and Board members
- When required by law
- With the individual's consent
- When necessary to protect the rights, safety, or property of Day 14 or others



5. DATA SECURITY

We implement reasonable administrative, technical, and physical safeguards to protect personal information. No online transmission can be guaranteed to be completely secure.



6. COOKIES AND ANALYTICS

Our website may use cookies and analytics tools to understand website traffic and improve user experience.



7. CHILDREN'S PRIVACY

Our services are not directed toward children under 18 without parental involvement or emancipation.

We do not knowingly collect personal information from children under 18.



8. YOUR RIGHTS

You may request:

- Access to your information
- Correction of inaccurate information
- Removal of information where legally permitted



9. CONTACT US

Questions regarding this policy may be directed to:

Day 14 Tenant Services

3609 Austin Bluffs Parkway; Ste 31 #319
Colorado Springs, CO 80918

✉ Email: TenantServices@Day14.org



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